



FCC Battery Backup Disclosure

Backup Power for Residential Voice Telephone Services during Power Outages: For many years, your home telephone would allow you to stay connected to emergency voice services during a power outage. However, if your residential voice telephone service is provided using fiber rather than the tradition copper-based line, the residential voice telephone service requires backup battery power to continue functioning during an outage. To avoid a disruption of home voice service during an outage - and to maintain the ability to connect to 911 emergency services - Nunn Telephone Company provides you with a battery for the backup power for your residential voice telephone service at the time of the initial installation at no additional cost.

What Your Battery Can - and Can't - Do for You: Nunn Telephone Company's backup batteries for telephone will allow you to continue to use your home voice services during a power outage. Without a backup battery or alternate backup source such as a generator, customers with fiber based residential telephone service will not be able to make any calls, including emergency calls to 911. The only way to maintain the ability to use your telephone is by using some form of backup power.

Our backup battery does not provide power to any services other than voice. Home security systems, medical monitoring devices, cordless phones and other equipment will not run on a residential voice telephone backup battery.

Replacement Options: As previously noted, a backup battery has been provided by Nunn Telephone Company during the initial installation. However, the battery provided by Nunn Telephone Company may need to be replaced every one or two years or when the battery is no longer functioning.

- You can purchase replacements or additional backup batteries directly through Nunn Telephone Company. If you have any questions or simply want to purchase a backup battery through us, please call 970-897-2200, or visit our website at <http://www.nunntel.com>. Our replacement 24-hour backup battery solution cost approximately \$15.00 and can be picked up at our main office at 285 Logan Ave. in Nunn, CO. If you do not feel comfortable installing your own battery, please call us to make an appointment, and we would be happy to assist you.

Expected Backup Power Duration: Backup batteries are expected to last at least 24 hours on standby power. The backup battery should give you 8 hours of talk time. If you feel that is not enough time, you may extend your standby power by purchasing additional 24-hour batteries. Each additional 24-hour battery is expected to give an additional 8 hours of talk time in the correct battery environment.

Instructions for Proper Care and Use of Your Battery: Please follow the more detailed instructions included with your battery for proper use, storage and care of your battery to ensure that it will function as needed during a power outage. If you do not store your battery correctly, it may shorten its useful life. Environmental factors such as temperature can shorten your battery's useful life. We recommend that you store your battery above [41°F and below 104°F]. These batteries are not rechargeable. They will not last forever and should be replaced every 4 to 6 years, or when the indicator light for the battery shows that it is low or out of charge. See the instructions above for purchase and replacement options. You should also periodically, as be described in the instructions included with your battery, remove and test your battery to verify both the operation of the backup battery and its condition.