



Customer Proprietary Network Information (CPNI)

Due to the nature of our business, Nunn Telephone Company (NTC) has access to information regarding the telephone numbers you call, frequency, timing and duration of calls, and telecommunications and information services you purchase. This data is considered Customer Proprietary Network Information (CPNI). Under federal law, you have the right, and NTC has the duty, to protect the confidentiality of your CPNI. At no time will your CPNI be shared with third parties or be used to market any services provided by third parties.

Under the new Federal Communications Commission (FCC) rules governing the use and disclosure of CPNI, to help protect your privacy and prevent identity theft NTC must verify the identity of the requesting party. NTC may be permitted to respond to your inquiries regarding what services you are subscribed to, how much is owed on an account, call detail information and other personal detailed information only by the customer providing a pre-established password, NTC calling the telephone number listed on the account, or the company sending such information to the mailing address or electronic address of record (See Establishing an E-mail Address of Record). You may be asked for a password or a valid photo ID when you make inquiries about your account in the office. Although it may seem inconvenient at times, this advanced privacy practice is for our customers' protection.

This form will establish a password, back-up questions, and electronic address of record for purposes relating to CPNI. *If you have previously established a CPNI password or back-up questions, please update your information.* Your password and back-up questions will be used to authenticate account information each time you call our office. Establishing an email address gives NTC the option to communicate with you through the email address you provide. Please take this opportunity to complete the section below and email to info@ezlink.com, drop off at our office or mail it to Nunn Telephone Company, PO Box 249, Nunn, CO 80648.

YES – I would like to establish a password and email address of record. By marking this box and signing below, you are providing NTC with express, written approval to use the below password and back-up questions before providing any information regarding CPNI.

Designated Password for Account Inquires:

The password you choose CANNOT be related to your family history or account information (account number, home address, social security number, mother's maiden name, etc.) and must be at least 8 alphanumeric characters long (letters and number, Example: Sc42hs12).

CPNI password (Please print legibly)

Designated Back-Up Questions:

What is your birth month?: _____

What is the state in which you were born?: _____

Establishing an E-mail Address of Record:

Your mailing address of record is the billing address for your account. You must notify us of the email address you wish to designate as your electronic address of record. In order to be considered an electronic address of record, the designated email address must be on file with the company for at least 30 days.

Email Address (Please print legibly)

Adding Authorized Users to Account:

Under the new FCC rules governing the use and disclosure of CPNI, NTC will only be allowed to discuss CPNI at our retail location(s) with those listed as an authorized user on the account and carrying a photo ID. Remember, CPNI includes the amount of your bill. Adding an authorized user does not mean that their name(s) will show up on the bill, but only that these persons will be allowed to discuss CPNI with our company representatives.

(Legal Name of Authorized User, please print legibly)

Contact Number and/or Email

(Legal Name of Authorized User, please print legibly)

Contact Number and/or Email

Printed Name on Bill (Please print legibly)

Telephone Number on Account

Signature

Account Number

Date

Contact Number(s)