



NUNN TELEPHONE COMPANY
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CPNI REGISTRATION

In accordance with the Federal Communications Commission's (FCC) Customer Proprietary Network Information (CPNI) rules, communication companies are required to set up password protection for your account. CPNI is information that communication companies acquire about their subscribers. It includes not only what services are used but the amount and type of usage. CPNI does not include your name, address, or phone number.

Billing Name: _____

Nunn Telephone Company (NTC) is serious about keeping your information safe from pretexting (someone calling in pretending to be you). When a customer asks for information on their account or requests a change to their service(s); a PIN/Password must be confirmed prior to any changes being made and/or before any information is released.

Please choose a PIN/Password that will be used by NTC to verify your identity.

Password: _____
(Minimum of 6 characters and a maximum of 20 characters • letters and/or numbers only)

Answer two verification questions for lost or forgotten passwords.

What is the name of your favorite teacher from school? _____

What is the name of the city you were born in? _____

What is the first name of your best friend? _____

What is the name of the street you grew up on? _____

What was the first car you owned? _____

What was the name of your first pet? _____

The person's name that appears on the bill is the **ONLY** person authorized to request changes or make inquiries on this account; either in person or by phone. If you want to allow someone else to do so, for example your spouse, simply print their name(s) below. *(If you do not list anyone else below, you will be the **ONLY** person allowed to make changes and/or request information about the account.)*

Name 1: _____

Name 2: _____

NTC is committed to respecting and protecting the privacy of our customers. NTC does not sell or provide customer information to third parties for sales or marketing purposes. For more detailed information please refer to our privacy policy.

Can NTC include you on any marketing material that is sent out? Yes No

Signed: _____ **Date:** _____
(Signature must match Billing Name.)

Effective December 2007, the Federal Communications Commission (FCC) adopted new rules for communication companies to protect their customer's information. Customer Propriety Network Information (CPNI) is information that communication companies acquire about their subscribers. It includes not only what services are used but also the amount and type of usage. CPNI does not include your name, address, or phone number.

The FCC will be requiring all communication companies to:

- Ask for a photo ID or the PIN/Password of all customers at a retail location.
- Ask for a PIN/Password when a customer calls in with questions.
- Provide password protection for online account access.
- Notify customers when a password, online account information or address of record is created or changed.
- Notify customers if there is an accidental disclosure of their CPNI.

What Does This Mean To Me?

When a customer walks into our Nunn office he/she will be asked for their photo ID or a Password that was chosen for the account. The valid photo ID must match the name on the account.

When a customer calls NTC we will ask you for your name and your Password.

Who Can Access or Make Changes to the Account?

The person's name that appears on the bill is the **ONLY** person authorized to access this account either in person or by phone. If you want to allow someone else to have access to this account you may do so by notifying NTC in writing that you wish to add or remove a specific person from your account, for example your spouse. Please include your name, account number and the name of the person that you are adding or removing. These changes will not be made if the request is not signed. (You can also add someone to your account when you initially setup your password during the CPNI registration.) NTC is prohibited from providing any information to anyone whose name is not listed on the account.

NTC is committed to respecting and protecting the privacy of our customers. NTC does not sell or provide customer information to third parties for sales or marketing purposes. For more detailed information please refer to our privacy policy. NTC is serious about keeping your information safe from pretexting (someone calling in pretending to be you). In accordance with the new FCC rules NTC will secure the privacy of your information.